



CASE STUDY

FORT WORTH SCHOOLS RECEIVE LAPTOPS

BACKGROUND

About Fort Worth ISD

With an operating budget of \$620,094,569, more than 86,000 students in 83

elementary schools, 29 middle schools and 6th grade centers, 18 high schools and 16

other campuses, Fort Worth ISD enjoys a diverse student population and strong community partnerships. Under the leadership of the superintendent and the Board of Education, the District is undergoing a series of initiatives that will redesign, transform, and revitalize Fort Worth ISD Schools.

The Fort Worth ISD is presenting a new 1:1 digital initiative called **Dig In**. 1:1 stands for "one to one" - one device for every student. Once **Dig In** is fully implemented across the district, all students will be equipped with access to information and the best



learning tools modern technology has to offer. This initiative goes well beyond simply handing devices to students – it's about

preparing Fort Worth ISD students to succeed in the 21st century, compete globally and be responsible,

informed digital citizens.

Dig In is structured around the conviction that there should be equity in digital access. It is the responsibility of the Fort Worth ISD to ensure the competency of its students in this ever evolving, increasingly relevant medium. It is imperative for the success of FWISD, Fort Worth and beyond that we educate our students to become digitally literate, critical thinkers and problem solvers, able to engage the world around them through clear, effective communication.

ABOUT PREMIER

Premier is an award-winning supply chain provider combining logistics and technology competencies to deliver innovative solutions to clients in telecom, government, education, healthcare and commercial industry segments. We work in partnership with companies like Dell, HP, and Lenovo to configure and deploy computers, laptops, servers, tablets and other mobile devices. Our services may be performed either in our facilities or on customers' premises on a project or recurring basis. We are located in Grand Prairie, Texas, near Dallas/Fort Worth International Airport. We are certified as a Service Disabled Veteran Owned Small Business and Disadvantaged Business Enterprise. For more information

www.premierss.com

THE CHALLENGE

The school district wanted 10,000 laptops of a 22,000 unit order deployed to schools across the district quickly, so the students could start using the computers. Dell looked to Premier for this important, fast-turn project, knowing their expertise in provisioning and deployment. Dell provided Dell Latitude laptops and carrying cases. Premier was their partner of choice to provide the services: etching, imaging, asset tagging, updating BIOS, renaming, joining the Ft. Worth ISD domain, and on-site assistance with the deployment to students. Initially, the project was scoped with a March 28th deadline. Then the schedule was revised to have all the laptops

delivered prior to Spring Break, beginning March 7th; then the deadline changed again needing all laptops delivered by February 7th. We were able to adjust on the fly to meet the district's change in requirements.

OUR SOLUTION

Working together, the Dell/Premier team was able to put together a comprehensive solution for Fort Worth ISD. "During the initial call, we were able to understand their needs and provide solutions on the spot for their concerns. Since our team has worked on so many deployments we are able to respond quickly and efficiently. This solution will enable Fort Worth ISD to provide technology to all of their high school students," concluded Mr. Paul.

Premier was able to provide etching, imaging, asset tagging, prepping and deployment within the tight timeframe, efficiently and accurately.

THE RESULT

We rolled out the initial 10,000 systems over two months for Fort Worth ISD. Even when the project timeline was compressed, we were able to meet the delivery schedule due to the efficiency in our deployment processes. For added value, we sent our project manager on site for the initial rollout to be available for trouble shooting, if needed, at no added cost to the District. We are proud to report 100% quality execution – no mis-shipments, no non-working computers, no problems!