

» PREMIER

CASE STUDY

DEA: DRUG ENFORCEMENT AGENCY

BACKGROUND

The Drug Enforcement Administration (DEA) was established on July 1, 1973; it is a United States federal law enforcement agency under the U.S. Department of Justice, tasked with combating drug smuggling and use within the United States. Not only is the DEA the lead agency for domestic enforcement of the Controlled Substances Act, sharing concurrent jurisdiction with the Federal Bureau of Investigation (FBI) and Immigration and Customs Enforcement (ICE), it also has sole responsibility for coordinating and pursuing U.S. drug investigations abroad. DEA's headquarters is located in Arlington, Virginia, across from the Pentagon. It maintains its own DEA Academy located on the United States Marine Corps base at Quantico, Virginia, along with the FBI Academy. It maintains 21 domestic field divisions



with 227 field offices and 86 foreign offices in 62 countries. With a budget exceeding 2 billion dollars, DEA employs over 10,800 people, including over 5,500 Special Agents and 800 Intelligence Analysts. Becoming a Special Agent or Intelligence Analyst with the DEA is a competitive process.

THE CHALLENGE

Every government department runs on technology today, and the DEA is no exception. With more than 10,000 employees, 21 divisions, offices in 62 countries, the DEA have a significant procurement process for technology. As an agency charged with protecting and securing our citizens, every process is held to a higher standard including how servers, switches, cables get shipped to the DEA. They need to arrive intact and ready for action.

ABOUT PREMIER

With military service in their backgrounds, company executives Scott Paul, President, and Rick McElrath, Vice President are particularly proud to be selected to work with the DEA.

Premier is an award-winning supply chain provider combining logistics and technology competencies to deliver innovative solutions to clients in telecom, government, education, healthcare and commercial industry segments. We work in partnership with companies like Dell, HP, and Lenovo to configure and deploy computers, laptops, servers, tablets and other mobile devices. Our services may be performed either in our facilities or on customers' premises on a project or recurring basis. We are located in Grand Prairie, Texas, near Dallas/Fort Worth International Airport. We are certified as a Service Disabled Veteran Owned Small Business, and Disadvantaged Business Enterprise. For more information

www.premierss.com

OUR SOLUTION

Premier's logistics expertise was called upon to ensure that equipment arrive safely and ready to install. They created a special pallet with special attachments to secure to the rack. It's a "shock pallet" – with extra vibration absorbing capabilities. The equipment arrives safely and securely, ready to go.

Premier manages their federal business in a secured area – locked. The cage is off limits except for personnel with restricted access. Restricted access is granted only to background cleared, U.S. citizens.

THE RESULT

The DEA values the steps Premier takes to ensure that their equipment arrives on time, in perfect condition, ready to install. With all the sensitive information flowing across their servers and switches, they have the assurance that no equipment has been tampered with or damaged. Engagements like this are built on trust. Premier delivers, knowing there are no "second chances" for mistakes. We are proud to deliver the security and integrity of this customer's equipment.

